



Elandsdrift Rd, Lanseria
P O Box 376, Lanseria 1748
Tel: 011 023 7080 Fax: 086 631 5901
Vat No: 4080219134

Accommodation Terms & Conditions 2014

- Rooms will not be booked without a provisional booking request or rooming list via email.
- All accommodation required is subject to our normal booking policy: i.e. a **non refundable** 50% deposit is required, no later than 7 days after booking the rooms in order to secure your accommodation; the remaining 50% is to be paid 30 days before check-in. Should we not receive full payment for your booking 30 days before check in then your booking will be cancelled without any notification.
- For accommodation bookings made 1 month to a few days before check in, we will require full payment on the day of making the booking.
- No refunds are given.
- In the event that the booking or part thereof is cancelled a 100% cancellation fee will apply.
- Room check in is at 14h00 and check out is at 10h00 unless otherwise arranged. A fee of R200 per hour will be charged for late check outs.
- The Hertford Hotel or any of its employees do not accept responsibility for loss or damage by whatever cause.
- The Hertford Hotel does not accept responsibility for any losses or inconvenience due to power failures, internet and telephone failures or acts of God.